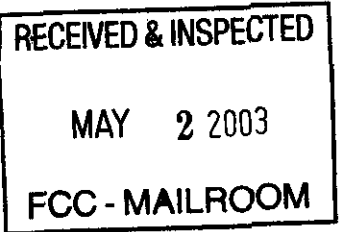


April 24, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington D.C. 20554



Ref: CG Docket No.02-278  
Rules & Regulations Implementing the Telephone Consumer Protection Act of 1991

I am currently employed as Lead Supervisor for Teleperformance USA, Beloit, Wisconsin. I have worked for the company for 14 years. I have been promoted throughout the company on several occasions which has provided me with a diverse background in the Telemarketing industry.

I feel that we inform customers of various insurance products and financial services that they may not know exist. Customers have the ability to review and use the products and services to see if they are beneficial to them for a minimal start up cost.

As a single female with no dependants working for Teleperformance USA has allowed me to purchase a home and maintain an excellent credit rating. They have also provided me with variety of office and interpersonal skills that I did not have. If I were to start a new job at an entry level position it could cause irreparable damage to my financial standing due to lower pay, and waiting for employee benefits to begin. I feel that I have worked hard to earn this standing both financially and personally.

I oppose a National Do Not Call list and restrictions on Productive Dialers. I support TeleperformanceUSA and the American Telemarketing Association proposed modifications to the FCC rules.

Thank you for your full consideration on this topic.

A handwritten signature in cursive script that reads "Donna M Colwell".

Donna M Colwell  
1606 Ashland Avenue  
Beloit, WI 53511

1321 North St

Beloit, WI

S3511

RECEIVED & INSPECTED

FCC

MAY 2 2004

15

12TH ST. SW

FCC-MAILROOM

WASHINGTON DC 20554

4-24-20

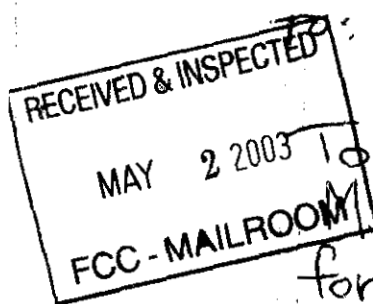
CC DOCKET 02-278

My name is Lisa Hausenwert, I work at Teleperformance USA in Beloit, Wisconsin. I have worked as a TSK for over 2 years and not only do I enjoy my job but I have to have employment which allows me to sit down, due to having 3 crushed discs in my spine. There are very few jobs in the market place that allow you to sit down that do not require typing skills which I cannot do, due to a birth defect of my right hand.

I feel the products and services we sell are very beneficial to the consumers.

My job is very important to me for my well being due to the reasons I have stated earlier. If I would lose my job it would certainly be a financial hardship.

I oppose the National DNC list and restrictions on Predictive Dialers and I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules. Thank you for your time,  
Lisa Hausenwert



COMMISSION'S SECRETARY  
OFFICE OF THE SECRETARY  
FCC

445 12TH ST. SW WASHINGTON D.C. 20554

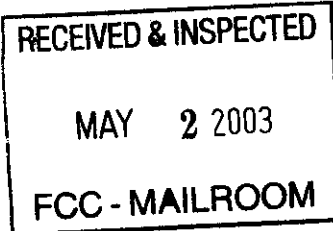
CG POKET 02-2787

To whom it may concern,  
My name is Louie Feist I work as a TSR  
for Teleperformance USA. in Beloit, Wisconsin.  
I enjoy my job as a telemarketer. The  
services we offer are at no risk for the  
clients to review and use. The services  
we offer can be very valuable to the  
customer. Without this job I'd have to  
relocate, however since all I really  
know is telemarketing, where would  
I go? I'd be ruined. I'm completely  
against the National DNC list and  
restrictions on Predictive Dialers because  
it would cause un-employment to  
double. I support Teleperformance USA  
and the American Telemarketing  
Association's proposed modifications to  
the FTC rules. Telemarketing plays  
a huge part in everyone's economical  
welfare.

Thank you for your consideration  
on this topic

Louis Feist  
1580 Madison Rd #145  
Bt, WI. 53511

4-24-03



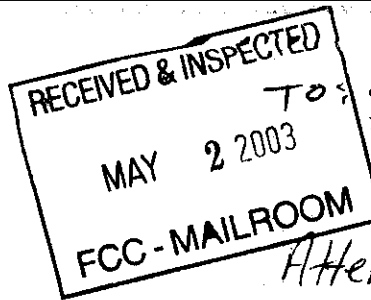
Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ref: 66 Docket No. 02-278  
Rules and Regulations Implementing the Telephone  
Consumer Protection Act of 1991.

To Whome It May Concern;

Teleperformance USA in Beloit, WI is my  
employer. Working as a TSR for almost one  
year has allowed me not to become a part of the  
welfare system and to contribute to state / federal  
taxes and medecare. So making a telephone call  
to inform consumers of good available much different  
than mailings from several companies? Working and  
contributing to my family and community is very  
important to me. Consumers can hang up the  
telephone as well as they can put the mailings in  
their recycling bin.

Thank-You for your full consideration on this topic.  
Marcy J. Hazz  
1233 Tenth Street Beloit WI 53510



TO: COMMISSION'S SECRETARY

FCC

445 12TH ST SW

WASHINGTON D.C. 20554

CG DOCKET 02-278

Attention: Federal Communications Commission Secret

My name is Kristine Pryor and my home address is 9308 SO. Hwy K, Beloit, WI, 53511. I work for Teleperformance USA in Beloit, WI. My job title is TSR and I have a lot of pride and satisfaction from my job.

I feel comfortable with selling our products to our customers. I have been involved with offering a discount service for medical & dental services. I have found that many of our customers; ~~we~~ whether they accept the offer or not, appreciate our calls.

Teleperformance U.S.A. has helped me support myself and my two children. As of late, I have been layed off several weeks out of this month; because of strick laws. If I lose my job it would be devastating to me and my children.

I oppose the National DIC list and restrictions on Predictive Dialers. I support Teleperformance U.S.A.'s and the American Telemarketing Association's FTC rules. Thank You.  
Kristine Pryor

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

April 23, 2003

Commission's Secretary

Federal Communications Commission

445 12<sup>th</sup> Street, SW

Washington D.C. 20554

To Whom It May Concern,

My name is Erinice Watters. I'm 20 years old. I have a 5 year old son, and I'm his sole provider. I work at the Seaplains facility of Teleperformance U.S.A. This job is crucial to my survival in a society where cash rules everything around me. The bi-weekly paychecks that I receive from this job are helping to pay my tuition in nursing school and keeping a roof over my family's head.

The reason for my letter is in regards to the National Do Not Call List. I have worked at several telemarketing companies and I know plenty of people who work at these companies as well. This act would put all of those people out of a job including myself. There is a very reasonable alternative to this harsh act. If someone receives a call at their home or place of business that they do not want, they can simply hang up. It's that simple. Our economy is already in the mail. This act will only worsen the current economic situation. Please do your best to keep me and millions of other Americans employed.

4/23/03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington, D.C. 20554

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

REF: CB Docket NO. 02-278

RULES AND REGULATIONS IMPLEMENTING THE TELEPHONE CONSUMER PROTECTION  
ACT OF 1991

I am a 20-year-old female working at Teleperformance USA in Chicago, Illinois, Displaced Family. Although I don't have any children, this is my only ~~source of~~ <sup>job</sup> I have to pay my bills. I live on my own, without any support, working my way through school. By passing this law, you are putting millions out of a job. Some aren't as fortunate as others and weren't born with a silver spoon in their mouth. I am trying to make an honest living without having to get on welfare. The law was brought up to the public without the public seeing both sides. They are thinking they won't ever get any sales calls, without thinking they are actually putting many people out of a job, causing those people to rely on the government for help, which in turn, will come out of their taxes. This will cause the economy to slump even further. Before you pass this law, please think about the less fortunate.

Sincerely,

Shanice (Gina)

~~STG~~

April 25, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>TH</sup> Street, SW  
Washington D.C. 20554

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

To Whom It May Concern:

My name is Vera Gould. I'm a licensed insurance agent and work as a telephone sales representative for Teleperformance USA in Streator, Illinois.

Jobs are scarce in this part of the country. Two years ago, a restaurant that had been in business for fifty eight years went bankrupt. I, along with three other of its full time employees, found new employment at Teleperformance USA. Streator can't afford to lose more jobs. I dread the prospect of having to start all over again.

I think the products we offer over the phone are good products. Most of the people we contact are pleasant and responsive, even when they are not interested in what we offer. The few who ask to be placed on the "do not call" list are treated with the same courtesy as those who agree to take our product.

People have more control over their phones than ever before. Most of us have caller ID and answering machines. When I was raising my children, dinner hour was family time. The phone was turned off. We didn't talk to friends or to Grandma and we didn't talk to telemarketers either.

I really don't think tighter governmental controls are necessary. I am opposed to a National Do Not Call List and restrictions on Predictive Dialers and support the American Telemarketing Association's proposed modifications to the FTC rules.

Thank you for your full consideration on this topic.

Vera Gould

314 1/2 N. Bloomington St.  
Streator, IL. 61364



4/23/03

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MAY 2 2003

FCC - MAILROOM

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Ref: CG Docket No. 02-278  
Rules + Regulations Implementing the Telephone  
Consumer Protection Act of 1991.

I work in Des Plaines, ILLinois, I am  
a (TSR) Telephone Sales Rep. My job is  
important because it helps me to  
feed + supply stuff for my family.

The products we sell and services we  
give our customers are good, we  
ask before explaining anything, so we  
don't get anyone upset.

I believe that this TCP Act 1991 should  
be enforced. Our nation has gone through  
enough. To keep hurting people is terribly,  
where others get away with it, why  
should we pay.

*[Signature]*

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

04/23/03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone  
Consumer Protection Act of 1991

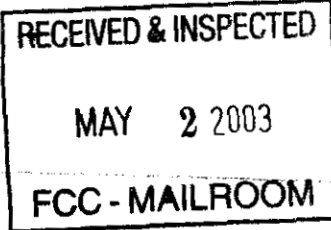
My name is Maria Garcia and I work at DesPlaines, IL for Teleperformance USA. My job is a TCS. I feel this job is fairly easy, yet important for the employees, as well as the clients. Working for Teleperformance USA gives me extra money to help pay the bills and for school. AccountCare and the CRP products are ~~some~~ products that are very important to have. We are not trying to sell these products, all we do is offer something to people that will be helpful. Teleperformance USA is following the Rules and Regulations implementing the Telephone Consumer Protection Act of 1991. With this in mind I believe facilities should stay opened.

Thank you for your full consideration on this topic.  
MARIA GARCIA

3709 N. Kimbrell Chicago, IL 60641

4/23/03

Commission's Secretary  
Office of the Secretary  
Federal Communication Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554



Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer  
Protection Act of 1991

I work at Des Plaines, IL, at call center, I take inbound call. My job title is TSR. And I feel is a comfortable job and flexible hours for me and my family. I feel that the product we sell to the people is good and that the people have an option if they want or no. Now the important of my is that I could help my husband pay some of the bills without worrying that I have leave my children with a babysitter. Now, if I lose my, it is going to be hard for me as well as my ~~husband~~ husband, because it is not easy to find a job that has flexible hours. Yes, oppose the National DNC list and restrictions on Predictive Dialers and ~~that you~~ Yes, support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Olivia Terova

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MAY 2 2003

FCC - MAILROOM

4/23/03

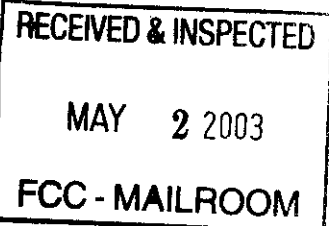
Commissioner's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington D. C. 20554

Ref: CG Docket NO. 02-278  
Rules and Regulations implementing  
the telephone Consumer Protection Act of 1991

I work in the City of Des Plaines  
and state of IL for the teleperformance  
Co. I am TSK I like and need my  
job and support the company  
because the products and service  
has great Ethic and Morals and we  
set our Estem very high

My Name

Hein L. Chang  
2410 N. Grandale  
Chicago IL 60647



4-23-03

Commissions Secretary  
Federal Communications Commission

445 12<sup>th</sup> Street, SW

Washington D.C. 20554

Ref: CG Docket # 02-278

Rules and regulations Implementing the Telephone  
Consumer Protection Act of 1991.

To Whom it may concern:

I have been employed <sup>in the</sup> outbound inbound  
industry for the past 15 yrs. as a trainer  
I'm highly motivated and treasure the opportunity  
to work with and assist the development  
of new representatives.

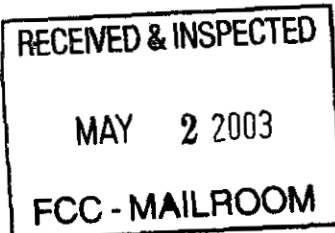
I believe in the products offered and  
the benefits provided to our customers.

Please do not punish the mass for  
the mis-deeds of a few.

The national DNC list and restrictions  
on predictive Dialers would not only  
affect my <sup>my</sup> livelihood but fellow-employees  
as well.

Thank-you for your full consideration  
on this topic.

Kate J. Ward <sup>415</sup>  
1330 E. Rond Rd.



**COMMISSION'S SECRETARY**

OFFICE OF THE SECRETARY  
FEDERAL COMMUNICATION COMMISSION  
445 12<sup>TH</sup> STREET ,SW  
WASHINGTON D.C. 20554  
REF: CG DOCKET NO.02-278  
RULES AND REGULATIONS IMPLEMENTING THE TCP ACT 1991

TO WHOM THIS MAY CONCERN: I AM AN EMPLOYEE OF TELEPERFORMANCE USA LOCATED IN DES PLAINES , ILLINOIS. THE POSITION THAT I HOLD WITH THE COMPANY , I AM A ADMINISTRATION AGENT WHAT MY JOB INTEL I SWITCH REPS FROM ONE PROGRAM TO ANOTHER TO HANDLE OUR INBOUND CALL VOLUME.MY JOB IS A JOB THAT IS TAKEN VERY SERIOUSLY BY ME AN MY FAMILY . I WAKE UP EVERY MORNING VERY PROUD OF WHAT I DO FOR A LIVING ,AS OF APRIL 30<sup>TH</sup> IT WILL BE MY 1 YEAR ANNIVERSARY WITH THIS COMPANY. SOME PEOPLE IN THE WORLD TODAY MAY NOT CONSIDER TELEMARKETING A REAL JOB,BUT WHAT WE ALL FAIL TO REALIZE IS THAT ,TELEMARKETING IS ONE OF THE REASONS THAT WE AS THE UNITED STATES OF AMERICA ARE NOT IN ECONOMIC PROVERTY LIKE SOME THIRD WORLD COUNTRIES THAT ARE STUGGLING BECAUSE OF JOBS .

THIS "DO NOT CALL" LIST IS GOING TO EFFECT THE LIVES OF FAMILIES ALL ACROSS AMERICA. UNEMPLOYMENT IS GOING TO SKY ROCKET, BEING THAT THERE WAS A LAW PASSED IN 1991 THE TCP ACT WHY NOT ENFORCE THAT LAW. THERE ARE THOUSANDS OF TELEMARKETING COMPANIES ACROSS THE WORLD , ALL TELEMARKETING COMPANIES DO NOT DISREGAURD THIS LAW THAT WAS PASSED IN 1991. THE SMALL PERCENTAGE THAT HAS TAKEN ADVANTAGE OF THIS LAW SHOULD BE PUNISHED ,BUT NOT THE ENTIRE INDUSTRY & OUR FAMILIES.

I HOPE THAT THIS LETTER IS TAKEN INTO STRONG CONSIDERATION AN THAT THERE IS SOME SOLUTION OTHER THAN DESTROYING OUR ECONOMY AS WE SPEAK, I REALLY APPRECIATE THE TIME YOU HAVE TAKEN TO READ THIS LETTER & THANK YOU FOR GIVING US THE CHANCE TO EXPRESS OUR FEELINGS.

JULIAN G. JACKSON  
5401 S. WOOD  
CHICAGO, IL 60609  
APT 5

4/23/03

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington DC. 20554

Ref: CG Docket No 02-278

Rules and Regulations Implementing the Telephone Consumer  
Act of 1991

To Whom it may concern: my name is Patrick Lopez  
I work for Teleperformance USA in Des Plaines, IL  
Just out side of major metropolis Chicago. I am a Sears  
Card activation Center as a TSR (Tele Sales Rep.)  
Though some feel that my job is of a lowly position I feel that  
my job is very Decent and Honoring allowing me to make a living  
Honestly with out being Distrust or misleading. I want my job  
I need my job. I sell account care and Sears Credit Card Portation  
while activating their cards, and the people need the services  
that we provide at affordable prices. The money that I make  
from my job I use to feed my self shelter my self and clothe  
my self. I make \$7.00 per hour and I make that go a long way.  
now some people would paint a picture that my job is Beneith them  
well that's ok Because I Has become my Blessing and The  
DNC list will Deni me any means of Being Productive  
while doing a job that I enjoy so much. I am apposed to the  
DNC list and support Teleperformance's proposed modification  
To the FCC Rules. Patrick Z. I thank you for your full consideration on this

1/23/03

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th Street, SW  
Washington D.C. 20554

Re: CB Docket No. 02-278  
Rules and Regulations Implementing the  
Telephone Consumer Protection Act of 1991

To Whom it may concern:

I work for Teleperformance USA  
call center in Des Plaines, IL.  
I am a CSR and I enjoy my job.  
I offer Sears customers account  
care insurance. They have the  
right to answer anyway they  
like and that's it, But it will  
be of a benefit to the customer.  
My job helps me to support my  
family. I oppose the National  
DNC list and restrictions on  
Predictive Dialers and that you  
support Teleperformance USA's  
and the American Telemarketing  
Associations proposed modifications  
to the FTC rules. Thank you  
M. M.



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MAY 2 2003

FCC - MAILROOM

April-22-2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Ref: CG Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act

My name is Edward Villarrubia. I work for Teleperformance USA in Desplane Illinois. I am a TSR and I like my job. I also feel good about the people and the products and services we sell and the people to whom we sell are product to. This job is very important to me. The I make here help me pay for Rent, Food, clothes, School and help my parents with the bills.

I oppose the National DNC list and restrictions on Predictive Dialers and that I support Teleperformance USA's and the American Telemarketing Association's proposed modifications to the FTC rules.

Edward Villarrubia  
4025 W OAKDALE  
Chicago IL 60641

4-23-03

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 1<sup>st</sup> Street, SW  
Washington D.C. 20554

Ref: CG Docket NO. 02-278  
Rules and Regulations implementing the Telephone  
Consumer Protection Act of 1991

I work for Teleperformance U.S.A.  
in Des Moines, ILL. my job title is  
T & R. I offer different programs to  
consumers & feel that is very valuable  
one product we offer is a Identity  
Fraud Protection. With today's crime, I  
feel we all need a service like this  
to have your Identity Safe. The  
impact of myself losing my job would  
devastate me. I enjoy & believe in  
what I promote. I strongly oppose  
the National DNC list and restrictions.

Thank you for your full consideration on the  
Topic.

Gregory L. Friend  
638 1<sup>st</sup> Domestic Place

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MAY 2 2003

FCC - MAILROOM

4/23/03

COMMISSION'S SECRETARY  
OFFICE OF THE SECRETARY  
FEDERAL COMMUNICATIONS COMMISSION  
445 12TH STREET, SW  
WASHINGTON D.C. 20554

REF: CG DOCKET No. 02-278

To Whom it May Concern;

My name is Sheri Cozzi and I am employed by Teleperformance USA located in Des Plaines, IL. Our company is a Teleservices Call Center and my title is Call Center Supervisor.

I enjoy my job very much! I feel our company offers very helpful services to our clients. The customers can benefit a great deal from the plans we sell.

If I were to lose my job it would have an extremely negative impact on my life and that of my family.

I oppose the National DNC list and restriction on Predictive Dialers. I support Teleperformance USA's and the American Telemarketing Association's proposed modification to the FTC Rules.

Sheri Cozzi

River Forest, IL 60305

4/23/03

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

Commissions Secretary  
Office of The Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington D.C. 20554

Ref: CG Docket No 02-278

Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991

I work for Market USA in Des Plaines, IL. at the call center client services. I am a TSR at the company, and I do feel that I provide many services to the people I contact, because one of the products I sell is identity theft protection, which is a growing problem all over the country. Many of the people I talk to buy this service, because they feel it is a product that they need, and many are glad I have contacted them and offered it to them. I do need this job because my skills in the job market are somewhat limited, so a job like telemarketing provides me with a means to support myself without having to depend on government employment, which I would rather not do. I feel many people would have to go on welfare if they could not find a job. I do oppose the National DNC list and restrictions on telemarketing, but I do support Teleperformance USA and the American Telemarketing Associations proposed modifications to the FTC rules. For these reasons I would probably better help people who may feel that they do not receive constant calls for products they may not be interested in.

Thank you for your mail.

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

April 23, 2003

Commission's Secretary

Office of the Secretary

Federal Communications Commission

445 12th Street, SW

Washington D.C. 20554

Ref: CG Docket No. 20054

To whom it may concern:

I work for Teleperformance USA.

And even though my own mom makes fun I still take much pride in what I do. I'm 18 years old and I'm a mother to an 8 month old baby girl. If I was to lose my job my daughter would be without clothes, food, or diapers. When I was on leave of absence I went to many interviews and most jobs didn't even call back and the jobs that did call me back was to let me know that they did not need my assistance. When I called Teleperformance USA they gave me a job right away. I'm a Rehire and to come back to find out about this Act it really disappoints me deep down it worries me. I really want everyone to reconsider passing this act and to realize that everyone not just telemarketers will lose their jobs.

Thank you for your full consideration on this topic  
Gabriela Espino

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

4-24-03

Commissioner Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12th St. SW  
Washington, D.C. 20554

Ref: CD Docket No. 02-278  
Rules and Regulations Implementing the Telephone  
Consumer Protection Act of 1991

I'm employed as a TSP at Market U SA in Stretton, Co.  
I offer very reputable insurance products & people all  
over the country in a professional and honest way. The  
majority of people I speak with are polite and realize  
that I'm doing an honest job. Many show a definite interest  
in hearing about the product and are willing to compare it with  
what they have heard or read about. It seems they feel  
more comfortable reviewing a product if they can ask  
questions of a person who has knowledge of it rather than  
simply reading about it and getting no answers to questions  
that may affect them directly.

The facility where I'm employed is in a small community  
where jobs are scarce and it provides employment to many  
people who would otherwise have nowhere to turn. As a  
senior citizen I'm very grateful to have employment at  
a place that offers both health insurance and additional  
income. To many others it's their livelihood. Some are  
physically handicapped, others have no means of trans-  
portation to go to work in a larger community where jobs  
are more plentiful.

I appose the National DNC list and restrictions on Predictive  
Dialers and support Teleperformance U.S.A's and the American  
Telemarketing Association's proposed modifications to the FCC rules.  
Thank you for your consideration on the topic.  
Patricia Shannon

4-23-03

RECEIVED & INSPECTED

MAY 2 2003

FCC - MAILROOM

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Washington D.C. 20554

Re: C&Docket No. 02-278

Rules and Regulations Implementing the Telephone Consumer Protection  
act of 1991

To whom it may concern I am an employee at Teleperformance  
U.S.A in Des Plaines, IL. My job title is TSR, I feel my job is  
very helpful, honest, and hard working when it come to keeping a great  
reputation for telemarketers. I believe that products that are sold  
over the phone must be needed if people are buying them. Some  
people cant get out as often and dont know about a lot of things  
and the need telemarketers. If they didn't telemarketing would of  
been out of business. I am a young single mother and I need my  
job. I need to keep a home for my son and my self without my job  
we couldn't eat every day. Those are a few reasons why I oppose the  
National DNC list and restrictions on Predictive Dialers and I support  
Teleperformance USA's and the American Telemarketing Associations proposed  
modifications to the FTC rules.

Thank you for you full ~~cooperation~~ <sup>consideration</sup> on this topic

Ebony Logan

3144 W Jackson

RECEIVED & INSPECTED

MAY 2 2003

FCC-MAILROOM

Apr 24, 2003

Commission's Secretary  
Office of the Secretary  
Federal Communications Commission

445 12<sup>th</sup> Street, S.W.

Washington D.C. 20554

CG DOCKET 02-278

I work at Teleperformance U.S.A. in Des Plaines, Illinois which is an inbound call center. I am a T.S.R. my job may not be the best or the kind that receives a lot of praise or is considered a "real job" but it helps me take care of my 3 1/2 year old daughter and myself. Truth be told I may not enjoy it some of the times because you have to do a lot of talking and it wears on your voice. Personally speaking the services we offer at Teleperformance are of quality and we are not pushing with our customers it's no means no. And when they want the service we give it to them. The bottom line is consumers who want to be on the "do not call" list should have that option but I don't think congress should pass any kind of law that would cause thousands possibly millions of people to lose their job and put more Americans in the unemployment line and into a deeper depression that we are already in. I wholeheartedly oppose the National DNC list & restrictions on Predictive Dialers & I support Teleperformance U.S.A.'s & the American Telemarketing Association's proposed modifications to the FTC rules.

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